



## Mihai Rădulescu

E-mail:  
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- ✓ Mai mult de 7 ani experienta in management administrativ si al resurselor umane
- ✓ Mai mult de 5 ani experienta in consultanta
- ✓ 12 ani experienta in industria Telecomunicatiilor

### Experienta profesionala

2014-prezent – Consultant servicii Call Center Pro Solutions Craiova

2012–2014 – Consultant IT Analytika International IT-Management Consulting Craiova

2011–2012 – Consultant Securitate IT ProVision Bucuresti

2010-2011 – Manager Call Center NextGen Communications Bucuresti

2009-2010 – Administrator Sinergetic Clouds Bucuresti

2008-2009 – Manager Call Center National RCS&RDS Bucuresti

2005-2008 – Manager Call Center RCS&RDS Craiova

2004-2005 – Suport IT RCS&RDS Craiova

2003-2004 – Administrator Retea System&Network Solutions Bucuresti

### Educatie si formare

2001 – 2005 – Economist Licentiat, Facultatea de Contabilitate si Informatica de Gestiune  
Universitatea “Spiru Haret” Bucuresti

### Obiectiv

Cresterea performantei prin imbunatatirea serviciilor oferite.